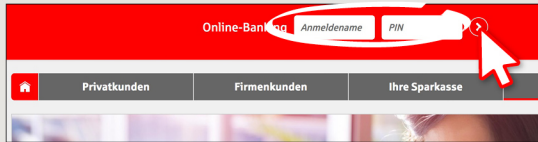


chipTAN: Bank transfers in the internet branch

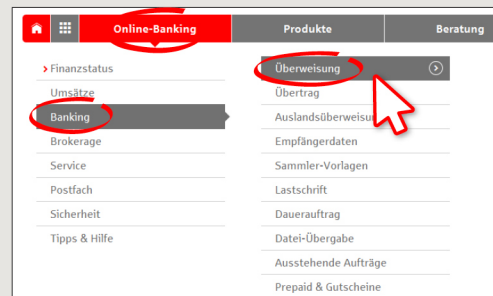
www.sparkasse-landshut.de/chiptan



1 Log on to online banking.



2 Tap "Banking" → Bank transfer ("Überweisung") from the "online banking" menu.



3a The bank transfer form now displays.

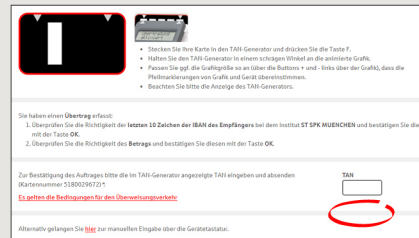
Enter the **recipient's name**, their **IBAN**, the **amount (Betrag)** to be transferred and the **reference details (Verwendungszweck)**. These entries are mandatory.

3b You can make further settings in the lower part of the transfer form.

You can enter a **date (Datum)** on which the transfer is to take place, change the **origin account (Auftragsgeberkonto ändern)** and save the transfer details as a **template (als Vorlage speichern)**.

Tap Next ("Weiter").

4 Now create a TAN with the TAN generator as described and compare the details in the TAN message with your original documents, e.g. invoice.



If they match, enter the TAN and tap **Send** ("Senden").

Senden

5 Your transfer has been carried out and you receive confirmation.

Tips: A TAN can also be created manually via chipTAN. Tap alternative and follow the instructions. Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts.

DO YOU HAVE ANY QUESTIONS ABOUT chipTAN?

Central service call number: You can contact us under 0871 825-825
Mon – Fri from 8 am – 6 pm.

Further information about online banking is available at:
www.sparkasse-landshut.de/kurzanleitungen

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: 0871 825-825 | Available: Mon – Fri 8 am – 6 pm

OUR DEPARTMENTS:

www.sparkasse-landshut.de/geschaeftsstellen