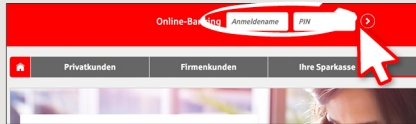


pushTAN: Bank transfers in the internet branch

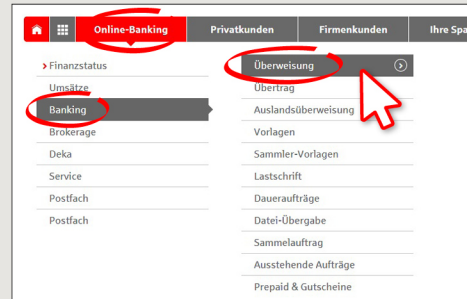
www.sparkasse-landshut.de/pushtan



1 Log on to online banking.



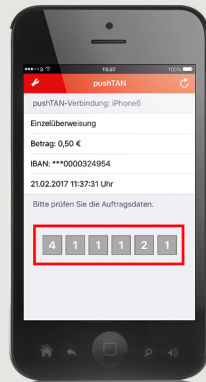
2 Tap „Online-Banking“ → „Banking“ → Bank transfer (“Überweisung”) from the online banking menu.



3 The bank transfer form now displays. Select the account from which you want to debit. Enter the recipient's name, their IBAN, the amount (Betrag) to be transferred and the reference details (Verwendungszweck). These entries are mandatory.

You can make further settings in the lower part of the transfer form. Tap Next (“Weiter”).

4 A message is sent to your smartphone informing you that you have a new pushTAN. Open the S-pushTAN app and enter your password.



Important security information: Compare the details in the pushTAN message with your original documents, e.g. invoice.

5 If the details match, enter the pushTAN from the app into the corresponding field in the internet branch.

6 Your transfer has been carried out and you receive confirmation.

Tips: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts: (correct: 1500; incorrect: 1.500).

DO YOU HAVE ANY QUESTIONS ABOUT chipTAN?

Central service call number: You can contact us under 0871 825-825
Mon – Fri from 8 am – 6 pm.

Further information about online banking is available at:
www.sparkasse-landshut.de/kurzanleitungen

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: 0871 825-825 | Available: Mon – Fri 8 am – 6 pm

OUR DEPARTMENTS:

www.sparkasse-landshut.de/geschaeftsstellen