

Sparkasse app: Change backup procedure

www.sparkasse-landshut.de/app



The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

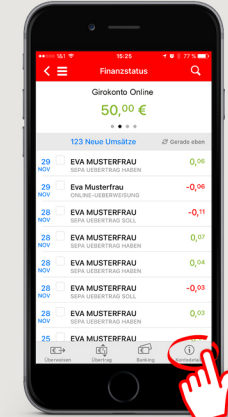
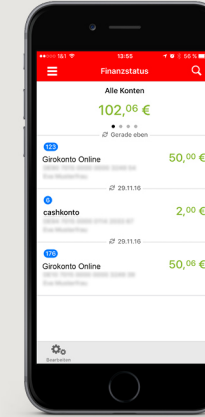
1 Start the Sparkasse app by tapping the **app icon** and then entering your password.



On the homepage, tap **To financial overview** (“Zum Finanzstatus”).

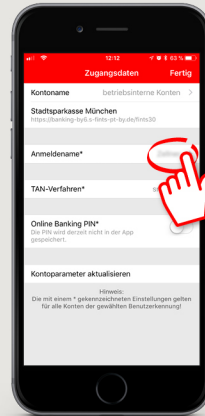
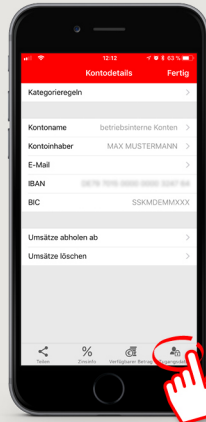


2 Select an account. Tap **Account details** (“Kontodetails”).



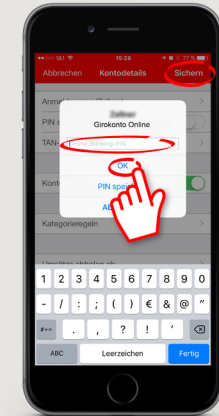
3 Select **Account Login** (“Zugangsdaten”) on the lower right.

In the following step you are able to change the username. Enter the username you received by letter from the Sparkasse concerning the new procedure.



4 Save the new data by tapping **Amend** (“Ändern”). Enter your PIN and press **OK** to confirm. Tap **Done** (“Fertig”) twice to return to the financial overview.

Finished! From now on, you will receive your TANs via the new procedure when you log on with the corresponding username.



DO YOU HAVE ANY QUESTIONS ABOUT chipTAN?

Central service call number: You can contact us under **0871 825-825** Mon – Fri from 8 am – 6 pm.

Further information about online banking is available at: www.sparkasse-landshut.de/kurzanleitung

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: **0871 825-825** | Available: Mon – Fri 8 am – 6 pm

OUR DEPARTMENTS:

www.sparkasse-landshut.de/geschaeftsstellen